













Compassion fatigue (CF)

- has similar symptoms to burnout
- is a preoccupation with absorbing trauma and emotional stresses of others
- > this creates a secondary traumatic stress in the helper
- is a condition characterized by a gradual lessening of compassion over time
- is common among workers who work directly with victim of disasters, trauma, or illness, especially in the health care industry
- an exhibit several symptoms including hopelessness, a decrease in experiences of pleasure, constant stress and anxiety, sleeplessness or nightmares, and a pervasive negative attitude

Help yourself

- > Stress reduction and anxiety management
- Taking a break from work
- participating in breathing exercises
- exercising
- other recreational activities
- Conceptualizing one's own ability with self-integration from a theoretical and practice perspective
- establishing clear professional boundaries
- accepting the fact that successful outcomes are not always achievable

> Social self-care

- Maintaining a diverse network of social support, from colleagues to pet
 - Promotes a positive psychological state

> Self-compassion as self-care

- use self-compassion as part of their self-care regime have had higher instances of psychological functioning.
- The counselors use of self-compassion may lessen experiences of CF that the counselor might experience through hearing clients stories. It is beneficial for both clients and counselors.

> Mindfulness as self-care

Self-awareness as a method of self-care might help to alleviate the impact of compassion fatigue



Burnout

- This is not just damaging to the individual, but also to the team and patients
- Factors may come from different aspects
 - Personal factors
 - Psychological factors
 - Organisational factors
 - Team factors
 - Patient factors



Know your heart/feelings

- Be calm and review your feelings
- Be honest and real with yourself
- Understand the cause of your feelings
- Accept your emotion and reactions
- Ventilate properly
- Explore your real needs from your heart

When you are facing a grieving/desperate parent, you can:

- understand what are these reactions
- understand everyone is different
- don't personalize
- respect others such as different religion, belief, culture
- remember your roles
- realize your limitations

Asking for help is not a failure

Get strengths from your team

Don't forget the beginning of your heart always

